

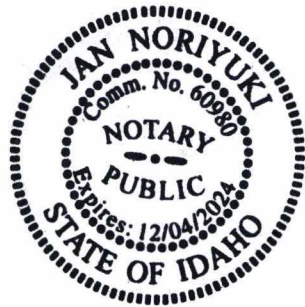
Dated this 10th day of August 2021.

Jolene L Bossard

Jolene Bossard
Utilities Compliance Investigator
Idaho Public Utilities Commission

SUBSCRIBED AND SWORN to before me this 10th day of August 2021.

[SEAL]



Jan Noriyuki

Notary Public for Idaho
Residing at: Boise

Commission expires: 12-4-2024

EXHIBIT "A"

"Confidential"

EXHIBIT "B"

Rocky Mountain Utility Company, INC.

2 N. Landmark Lane Suite # 4
Rigby, ID 83442
208-745-6443

Invoice

Date	Invoice #
5/3/2021	5894

Bill To
Nicole Lee Burbank 3890 East Ash Ln Rigby, ID 83442

P.O. No.	Terms	Project
	Due by 25th	

Quantity	Description	Rate	Amount
1	Water Usage for prior month	39.50	39.50
1	Septic Usage for prior month	58.00	58.00
Payments are due by the 25th of the month		Total	\$97.50

NOTICE OF INTENT TO TERMINATE SERVICES

Today's Date 4/29/2021

Final Date 4/30/2021 _____ We have sent multiple letters but have not received any response. If the balance is not paid, or arrangements made by tomorrow your water will be disconnected.

Name Nicole Lee Burbank
Service Address 3890 East Ash Ln
Rigby, ID 83442 _____

Account Balance \$ 877.50

You are hereby notified that you are delinquent in the payment of charges for Water or Sewer Service provided to you by *Rocky Mountain Utility Co., Inc.* The balance of your account, according to our records, is indicated above.

In accordance with the rules and Regulations of the Idaho Public Utilities commission, if this balance is not paid, or if payment arrangements are not made by the Final Date shown above, **YOUR WATER SERVICE WILL BE DISCONNECTED** after the Final Date.

To avoid termination you must contact Rocky Mountain Utility co. before the Final Date to make a payment arrangement or pay in full. **Please call on weekdays between 9:00 AM and 5:00 PM and ask for billing/collections.**

Termination may be delayed by:

1. Providing a medical certificate advising us of the existence of a Medical Emergency.
2. Filing a complaint regarding the proposed termination with the Idaho Public Utilities Commission, P.O. Box 83720, Boise, ID 83720 (1-800-432-0369).

Termination of service in no way relieves you of your obligation to pay for all services prior to termination.

Should service be terminated, a charge for restoration of service (**\$20.00** during office hours, **\$40.00** after hours) must be paid, plus the account balance prior to restoration of service.

Rocky Mountain Utility Co. will, one time, assist you by making payment arrangements not requiring immediate payment in full, if you contact us prior to the Final Date to arrange such a payment plan.

Remember, your water will be turned off after the Final Date unless you act before the Final Date.

Rocky Mountain Utility Company, INC.
 2 N. Landmark Lane Suite # 4
 Rigby, ID 83442
 208-745-6443

Statement

Date
5/10/2021

To:
Nicole Lee Burbank 3890 East Ash Ln Rigby, ID 83442

Amount Due	Amount Enc.
\$975.00	

Date	Transaction	Amount	Balance		
02/29/2020	Balance forward		0.00		
03/20/2020	INV #4271. Due 03/20/2020. --- Hook up fee \$850.00	850.00	850.00		
03/20/2020	PMT #29924.	-850.00	0.00		
03/20/2020	PMT #29924.	-39.50	-39.50		
03/20/2020	PMT #29924.	-43.00	-82.50		
03/20/2020	PMT #29924.	-15.00	-97.50		
04/01/2020	INV #4272. Due 04/01/2020. --- Water \$39.50 --- Septic \$58.00	97.50	0.00		
04/21/2020	PMT #667996.	-39.50	-39.50		
04/21/2020	PMT #667996.	-43.00	-82.50		
04/21/2020	PMT #667996.	-15.00	-97.50		
05/01/2020	INV #4404. Due 05/01/2020. --- Water \$39.50 --- Septic \$58.00	97.50	0.00		
06/01/2020	INV #4517. Due 06/01/2020. --- Water \$39.50 --- Septic \$58.00	97.50	97.50		
07/01/2020	INV #4631. Due 07/01/2020. --- Water \$39.50 --- Septic \$58.00	97.50	195.00		
08/03/2020	INV #4748. Due 08/03/2020. --- Water \$39.50 --- Septic \$58.00	97.50	292.50		
08/04/2020	PMT #00428B.	-39.50	253.00		
08/04/2020	PMT #00428B.	-43.00	210.00		
08/04/2020	PMT #00428B.	-15.00	195.00		
08/04/2020	PMT #00428B.	-39.50	155.50		
08/04/2020	PMT #00428B.	-43.00	112.50		
08/04/2020	PMT #00428B.	-15.00	97.50		
CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	97.50	97.50	97.50	682.50	\$975.00

Statement

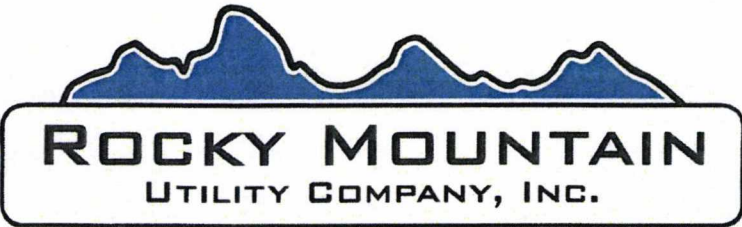
Rocky Mountain Utility Company, INC.
 2 N. Landmark Lane Suite # 4
 Rigby, ID 83442
 208-745-6443

Date
5/10/2021

To:
Nicole Lee Burbank 3890 East Ash Ln Rigby, ID 83442

		Amount Due	Amount Enc.		
		\$975.00			
Date	Transaction	Amount	Balance		
09/01/2020	INV #4869. Due 09/01/2020. --- Water, 1 @ \$39.50 = 39.50	97.50	195.00		
10/01/2020	--- Septic, 1 @ \$58.00 = 58.00 INV #5095. Due 10/01/2020. --- Water \$39.50	97.50	292.50		
11/02/2020	--- Septic \$58.00 INV #5212. Due 11/02/2020. --- Water, 1 @ \$39.50 = 39.50	97.50	390.00		
12/01/2020	--- Septic, 1 @ \$58.00 = 58.00 INV #5323. Due 12/01/2020. --- Water \$39.50	97.50	487.50		
01/05/2021	--- Septic \$58.00 INV #5437. Due 01/05/2021. --- Water \$39.50	97.50	585.00		
02/01/2021	--- Septic \$58.00 INV #5551. Due 02/01/2021. --- Water \$39.50	97.50	682.50		
03/01/2021	--- Septic \$58.00 INV #5666. Due 03/01/2021. --- Water \$39.50	97.50	780.00		
04/01/2021	--- Septic \$58.00 INV #5779. Due 04/01/2021. --- Water, 1 @ \$39.50 = 39.50	97.50	877.50		
05/03/2021	--- Septic, 1 @ \$58.00 = 58.00 INV #5894. Due 05/03/2021. --- Water, 1 @ \$39.50 = 39.50	97.50	975.00		
	--- Septic, 1 @ \$58.00 = 58.00				
CURRENT	1-30 DAYS PAST DUE	31-60 DAYS PAST DUE	61-90 DAYS PAST DUE	OVER 90 DAYS PAST DUE	Amount Due
0.00	97.50	97.50	97.50	682.50	\$975.00

EXHIBIT "C"



2 N Landmark Ste 4, Rigby, ID 83442

208.745.6443 Fax: 208.745.7979 www.RockyMountainUtility.com

Dear Customer:

In order to provide timelier future notification to all customers, please provide your name, email address, home address & phone number on this form and return with your next payment, drop it off in the RMUC drop box, or email your information to rockymountainutility@gmail.com.

Your email address and phone number will be kept secure and will not be shared with anyone. If you do not have any email address, please consider providing a family member email so that you can be reached in an expedient manner.

Please note: In a continuing effort to reduce environmental strain and conserve paper, email statements will be sent to all customers with email addresses on file **unless** you tell us otherwise.

Sincerely,

Rocky Mountain Utility Company

Name: _____

Address: _____

Phone: _____

Email: _____



ROCKY MOUNTAIN
UTILITY COMPANY, INC.

2 N Landmark Ste 4, Rigby, ID 83442

208.745.6443 Fax: 208.745.7979 [ww.RockyMountainUtility.com](http://www.RockyMountainUtility.com)

To Our New Customer,

Invoices are sent out on the 1st of each month for the *previous month's usage* for water and sewer. Your payment is due by the 25th of each month. A statement will be included if you have a past due balance. On the 10th of the month we will do a review of your account. If you have not made a payment from the previous invoice plus the new invoice, we will send out your first letter of disconnect with a date for disconnection. If you have not made a payment by the 25th on the arrears, then we will send out a final disconnect notice. We understand that sometimes things happen, and we are willing to work with you during that time.

For your convenience, we have additional options for payment. We are accepting Debit or Credit Card payments here in our office (can be called in over the phone) along with Cash or Check. We also offer reoccurring credit card payments. If you are interested, the form can be filled out in our office or if you would like one sent to you please let me know. For further convenience, you can contact your financial institution and have them mail a monthly check to our office. Also, we have placed a payment locked drop box on the front of our office building located at 2 N Landmark Ln, Ste 4 (East end of Prepared Pantry) to the right of the door that is marked Rocky Mountain Utility. As an added convenience, you can drop payments there during or after business hours. At this time, we do not have online bill pay option on our website. Please visit our website for more information at: <http://www.rockymountainutility.com>

We would like to send invoices and statements via e-mail if possible. If you are not already receiving your copies this way and would like to do so please call 208-745-6443 or email rockymountainutility@gmail.com to make the change. You can also drop a note in with your next payment.

If you have any questions, please feel free to contact us during normal business hours.

Sincerely,

Charlotte Lees
Office Manager



ROCKY MOUNTAIN
UTILITY COMPANY, INC.

2 N Landmark Ste 4, Rigby, ID 83442

208.745.6443 Fax: 208.745.7979 www.RockyMountainUtility.com

Dear Rocky Mountain Utility Customers:

We have had a couple of inquiries regarding the pumping of individual homeowner septic holding tanks when needed and provide the following reply:

The Department of Environmental Quality determined the septic requirements for the subdivision based on lot size. Individual septic systems were not allowed and the DEQ mandated each lot would be required to install and maintain a septic holding tank by the homeowner and the subdivision developer would be required to install and maintain a sewage and treatment system that would filter and dispose of all waste water.

RMUC maintains the sewer system from the Utility Easement (lot boundary) to the treatment system and drain field to include pumps, wiring, piping, electrical, utilities, etc. RMUC is also responsible for testing and inspections as required by DEQ. This same is true for the Water System.

The sewer system drains waste water (solids settle in each individuals holding tank) to a lift station 25 ft into the ground and then pumped 4 times through a filtration system where it is treated and filtered before safely putting back into the ground. This system is state-of-the-art and was designed to be environmentally friendly.

The septic holding tank located on each individual's building lot are the responsibility of the homeowner to maintain and pump when necessary.

The Protective Covenants clearly state the responsibility of the developer and homeowner as stated below from the Recorded copy of the Pepperwood Crossing Protective Covenants:

4.6 Well Water And Septic Tanks: No individual wells or septic systems are allowed on any lot. All lots shall have a central water and sewer system provided by the Developer and included as part of the lot. Rocky Mountain Utilities Company, Inc. will provide water service to lot owner within 5' of property line at a Public Utilities Commission monthly rate. Lot owner will be responsible to pay Rocky Mountain Utilities Company, Inc. a monthly septic system rate. Rocky Mountain Utilities Company will Maintain and repair all sewer and water systems up to Homeowners property line , Homeowners will be responsible for installing septic tank and line on individual lots. Rocky Mountain Utilities Company will require proof of inspection or pumping of tank on their property every 5 years.

Rocky Mountain Utility Company